



## TRAVEL TRADE GUIDE

ISSUE 1 2011

**priority**  
TRAVEL GROUP

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LX500137

UK and Overseas airport VIP lounges  
from only £13.50



OVER 150 AIRPORT

VIP LOUNGES

WORLDWIDE

## OFFER LOUNGE PASS TO YOUR CLIENTS TODAY - THEY'LL LOVE YOU FOR IT.

You can make any trip more relaxing, more comfortable and more luxurious by including a visit to an airport VIP lounge as part of the holiday. Relax and unwind before you even leave the airport.

- Airport VIP lounges provide a tranquil environment where your customers can relax before a flight, enjoy a quiet drink and some light refreshments, read magazines or newspapers or simply watch some TV.
- Pre-book UK and international airport VIP lounges for outbound AND return trips.
- Largest selection of international airport VIP lounges available to the travel trade with over 150 airport VIP lounges worldwide in over 110 airports including 22 UK airports.
- Ideal addition to that special trip or indulgent weekend break.
- Prices start from as little as £13.50 per person.
- Instant online confirmation - no vouchers to complete!
- Stand out from the competition with this unique and relevant service.
- Earn commission on every lounge booking.

Lounge Pass is unlike any other company in the travel industry as it lets you pre-book not only lounges in the UK, to get that holiday off to a great start, but also international lounges - so the journey home can be just as special.

So on all legs of their journey your clients can escape the chaos of the airport and enjoy the peace, comfort and facilities of an airport VIP lounge.

## OVER 150 LOUNGES TO CHOOSE FROM

Travelling with Lounge Pass could not be simpler! All your clients have to do is choose from 150 airport VIP lounges worldwide from as little as £13.50 per person.

A lounge visit includes such things as complimentary drinks, snacks, magazines and newspapers to read and is a peaceful and tranquil environment away from the hustle and bustle of an airport departure hall.

Please note, facilities/services vary by lounge and may be subject to payment. Children are admitted at all lounges unless otherwise stated. Prices stated are per adult.

## United Kingdom

AIRPORT	TERMINAL	LOUNGE	PRICE
ABERDEEN DYCE		SERVISAIR LOUNGE <sup>†</sup>	£16
BIRMINGHAM INT'L	1	SERVISAIR LOUNGE Children under 12 years are not admitted.	£16
		4DECK LOUNGE	£16
BLACKPOOL INT'L		BLACKPOOL AIRPORT EXECUTIVE LOUNGE Children under 12 years are not admitted.	£16
BRISTOL INT'L		CABOT LOUNGE <sup>†</sup>	£16.50
CARDIFF INT'L		EXECUTIVE LOUNGE Children under 10 years are not admitted. Alcoholic drinks max. 2 per person.	£18
DURHAM TEES VALLEY		SERVISAIR LOUNGE Children under 12 years are not admitted.	£16.50
EDINBURGH INT'L		SERVISAIR LOUNGE Children under 12 years are not admitted.	£16.50
GLASGOW INT'L		SERVISAIR LOUNGE Children under 14 years are not admitted.	£18
		SKYLOUNGE	£18
HUMBERSIDE INT'L		SERVISAIR LOUNGE Children under 12 years are not admitted.	£17
INVERNESS DALCROSS		SERVISAIR HIGHLAND LOUNGE <sup>†</sup>	£15
ISLE OF MAN RONALDSWAY		RENDEZVOUS EXECUTIVE LOUNGE Children under 12 years are not admitted.	£13.50
LEEDS BRADFORD INT'L		THE PREMIER LOUNGE Children under 12 years are not admitted. Fast track and champagne packages available.	from £19.50
LIVERPOOL JOHN LENNON		HALEWOOD INT'L EXECUTIVE LOUNGE <sup>†</sup>	£17
LONDON GATWICK	North	THE ASCOT LOUNGE Children under 12 years are not admitted.	£16.50
		WENTWORTH LOUNGE <sup>†</sup>	£16.50
	South	NO.1 GATWICK Champagne package available.	from £20
		SERVISAIR LINGFIELD LOUNGE	£18.50
LONDON HEATHROW	1	SERVISAIR LOUNGE <sup>†</sup>	£18.50
	3	SERVISAIR LOUNGE <sup>†</sup>	£18.50
	4	4DECK LOUNGE Champagne package available.	from £19.50
LONDON LUTON		SOMERIES LOUNGE <sup>†</sup> Children under 12 years are not admitted.	£18
LONDON STANSTED		NO.1 STANSTED AT GATE 16 International flights only. Champagne package available.	from £15
		NO.1 STANSTED AT GATE 49 Alcoholic drinks max. 4 per person. Champagne package available.	from £15
		SERVISAIR LOUNGE <sup>†</sup> International flights only.	£17.50
MANCHESTER INT'L	1	THE BOLLIN LOUNGE <sup>†</sup>	£18.50
		THE ESCAPE LOUNGE	£18.50
	2	THE STYAL LOUNGE <sup>†</sup>	£18.50
		THE ESCAPE LOUNGE Children under 6 years are not admitted.	£16.50
NEWCASTLE INT'L		CHEVIOT LOUNGE Children under 12 years are not admitted.	£16.50
NORWICH INT'L		MULTIYORK EXECUTIVE LOUNGE Children under 12 years are not admitted.	£16.50
NOTTINGHAM EAST MIDLANDS		SERVISAIR LOUNGE <sup>†</sup>	£16.50
PLYMOUTH CITY		AIR SOUTHWEST BUSINESS PLUS LOUNGE* Children under 12 years are not admitted.	£13.50

\* Location landside (before Security Checks & Passport Control).

† From 1 March 2011 children under 12 years will not be admitted.

## International

AIRPORT	TERMINAL	LOUNGE	PRICE
<b>AUSTRIA</b>			
VIENNA SCHWECHAT	Plaza Area	JET LOUNGE	£22
<b>BAHAMAS</b>			
NASSAU LYNDEN PINDLING INT'L	US Dep	GRAYCLIFF DIVANS	£19
<b>BARBADOS</b>			
BARBADOS GRANTLEY ADAMS INT'L	1	AIRLINES EXECUTIVE LOUNGE CLUB CARIBBEAN EXECUTIVE LOUNGE*	£17
<b>BELGIUM</b>			
BRUSSELS NATIONAL	B	DIAMOND LOUNGE Non-Schengen flights only.	£25
<b>BRAZIL</b>			
CURITIBA AFONSO PENA INT'L		SMILES VIP LOUNGE	£19
PORTO ALEGRE SALGADO FILHO INT'L		SMILES VIP LOUNGE	£19
RIO DE JANEIRO GALEAO INT'L	2	SMILES VIP INTERNATIONAL LOUNGE	£19
SAO PAULO GUARULHOS INT'L	2	SMILES VIP LOUNGE SMILES VIP LOUNGE*	£19
<b>CANADA</b>			
TORONTO L.B. PEARSON INT'L	3C	KLM CROWN LOUNGE	£18
VANCOUVER INT'L	Int'l	PLAZA PREMIUM LOUNGE Alcoholic drinks are subject to payment.	£18
	Dom	PLAZA PREMIUM LOUNGE Alcoholic drinks are subject to payment.	£18
<b>CHILE</b>			
ANTOFAGASTA CERRO MORENO		SALONES VIP PACIFIC CLUB*	£17
CALAMA EL LOA		SALONES VIP PACIFIC CLUB	£17
CONCEPCION CARRIEL SUR		SALONES VIP PACIFIC CLUB*	£17
IQUIQUE DIEGO ARACENA INT'L		SALONES VIP PACIFIC CLUB	£17
PUERTO MONTT EL TEPUJAL		SALONES VIP PACIFIC CLUB	£17
PUNTA ARENAS C.I.D.C INT'L	Nat	SALONES VIP PACIFIC CLUB	£17
SANTIAGO INT'L	Int'l	SALONES VIP PACIFIC CLUB	£17
	Nat	SALONES VIP PACIFIC CLUB SMOKING LOUNGE	£17
<b>CHINA</b>			
BEIJING CAPITAL INT'L	2	AIR CHINA BUSINESS CLASS LOUNGE Children under 2 years are not admitted.	£25
		BGS PREMIER LOUNGE Business Lounge access only. Extended stay available.	from £23
	3E	BGS PREMIER LOUNGE Business Lounge access only. Extended stay available.	from £23
<b>COSTA RICA</b>			
SAN JOSE INT'L		VIP LOUNGE COSTA RICA Alcoholic drinks are subject to payment.	£18
<b>CYPRUS</b>			
LARNACA INT'L		EXECUTIVE LOUNGE	£27
PAPHOS INT'L		PREMIUM LOUNGE	£25
<b>CZECH REPUBLIC</b>			
PRAGUE RUZYNE	North 1	MENZIES AVIATION LOUNGE Non-Schengen flights only.	£22
	North 2	MENZIES AVIATION LOUNGE Schengen flights only.	£22
<b>DENMARK</b>			
COPENHAGEN	2	NOVIA LOUNGE	£20

\* Location landside (before Security Checks & Passport Control).

AIRPORT	TERMINAL	LOUNGE	PRICE
<b>EGYPT</b>			
CAIRO INT'L		1 FIRST CLASS LOUNGE	£18
		3 FIRST CLASS LOUNGE	£18
<b>FRANCE</b>			
BORDEAUX MERIGNAC	A	SALON DES VIGNOBLES	£25
LYON ST EXUPÉRY	1	SALON MONT-BLANC* Ticketed passengers only.	£25
NICE CÔTE D AZUR	1	SALON RIVIERA Non-Schengen flights only (T1).	£25
		SALON SCHENGEN Schengen flights only (T1).	£25
	2	SALON DU CAP D'ANTIBES Non-Schengen flights only (T2).	£25
		SALON DU CAP FERRAT Schengen flights only (T2).	£25
PARIS ORLY	South	ICARE LOUNGE International & non-Schengen passengers only (excluding Geneva).	£33
TOULOUSE BLAGNAC		LA CROIX DU SUD	£25
<b>GERMANY</b>			
BERLIN SCHÖNEFELD	A	HUGO JUNKERS LOUNGE	£20
FRANKFURT INT'L	2	SKY-CLUB-LOUNGE	£25
MUNICH FRANZ-JOSEF STRAUSS	1	ATLANTIC LOUNGE EUROPA LOUNGE	£25
<b>GREECE</b>			
ATHENS INT'L		ARISTOTLE ONASSIS LOUNGE Non-Schengen (International) flights only.	£25
		GOLDAIR HANDLING CIP LOUNGE* Schengen (International & Domestic) flights only.	£18
		MELINA MERKOURI LOUNGE Schengen (International & Domestic) flights only.	£25
		SWISSPORT EXECUTIVE LOUNGE Non-Schengen (International) flights only.	£25
HERAKLION N.K. INT'L		GOLDAIR HANDLING LOUNGE*	£18
THESSALONIKI	Main	MANOLIS ANDRONIKOS LOUNGE	£18
<b>GUAM</b>			
GUAM INT'L		CONTINENTAL PRESIDENTS CLUB Lead Passenger must be 21 years of age or older.	£20
<b>HONG KONG SAR</b>			
HONG KONG CHEK LAP KOK INT'L	1 (East Hall)	THE TRAVELERS' LOUNGE Drinks from the "Wine Bar" are subject to payment. Extended stay available.	from £20
	1 (West Hall)	THE TRAVELERS' LOUNGE Drinks from the "Wine Bar" are subject to payment. Extended stay available.	from £20
<b>HUNGARY</b>			
BUDAPEST FERIHEGY	2A	PLATINUM LOUNGE Schengen flights only.	£25
	2B	PLATINUM LOUNGE Non-Schengen flights only.	£25
<b>INDIA</b>			
MUMBAI INT'L	Int'l 2C	CELEBRATIONS LOUNGE International flights only. Alcoholic drinks max. 1 per person, subsequent drinks are subject to payment.	£18
<b>INDONESIA</b>			
BALI NGURAH RAI INT'L	Int'l	DEWA LOUNGE	£15
<b>IRELAND</b>			
DUBLIN INT'L	1	ANNA LIVIA DEPARTURE LOUNGE Alcoholic drinks max. 2 per person.	£25
	2	DAA AIRPORT LOUNGE	£25

\* Location landside (before Security Checks & Passport Control).

AIRPORT	TERMINAL	LOUNGE	PRICE
<b>ITALY</b>			
BOLOGNA G. MARCONI	A	MARCONI BUSINESS LOUNGE* Alcoholic drinks - beer only.	£25
FLORENCE A. VESPUCCI	Dep	MASACCIO LOUNGE*	£25
GENOA CRISTOFORO COLOMBO		SALA GENOVA*	£22
MILAN BERGAMO ORIO AL SERIO		GATE VIP LOUNGE SACBO VIP LOUNGE SACBO*	£22
MILAN LINATE		CLUB S.E.A. - SALA LEONARDO CLUB S.E.A. - SALA PIRANESI*	£22
MILAN MALPENSA	West 1	CLUB S.E.A. - SALA PERGOLESI Non-Schengen flights only. CLUB S.E.A. - SALA RESPIGHI*	£22
	West 2	CLUB S.E.A. - CLUB[2] LOUNGE	£22
ROME FIUMICINO	3D	I MOSAICI	£27
	3G	LE ANFORE (BUSINESS CLASS)	£27
VENICE MARCO POLO		MARCO POLO CLUB	£25

<b>MALAYSIA</b>			
KUALA LUMPUR - KLIA	Low Cost Carrier	PLAZA PREMIUM LOUNGE* Extended stay available.	from £22
	Satellite Building	PLAZA PREMIUM LOUNGE International flights only. Alcoholic drinks - beer only. Extended stay available.	from £22

<b>MALDIVES</b>			
MALE INT'L	Int'l Dep	FINIFENMAA LOUNGE	£16

<b>MALTA</b>			
MALTA INT'L		LA VALETTE CLUB	£22

<b>MAURITIUS</b>			
MAURITIUS S.S.R. INT'L		AMEDEE MAINGARD LOUNGE	£22

<b>MEXICO</b>			
CANCUN INT'L	2	MERA BUSINESS LOUNGE Scheduled departure flights only.	£18
	3	BUSINESS LOUNGE International flights only.	£18

<b>NETHERLANDS</b>			
AMSTERDAM SCHIPHOL	1	MENZIES LOUNGE 21 Schengen flights only.	£19
	2 & 3	MENZIES LOUNGE 43 Non-Schengen flights only.	£19

<b>PANAMA</b>			
PANAMA TOCUMEN INT'L		CONTINENTAL PRESIDENTS CLUB Lead Passenger must be 21 years of age or older.	£20

<b>PORTUGAL</b>			
FARO INT'L		BLUE LOUNGE	£25
FUNCHAL INT'L		TAP PORTUGAL LOUNGE	£25
LISBON INT'L	1	BLUE LOUNGE	£25
	2	BLUE LOUNGE	£25
PORTO F.S. CARNEIRO INT'L		AIRPORT LOUNGE	£25

<b>QATAR</b>			
DOHA INT'L		THE ORYX LOUNGE Alcoholic drinks only available 11:00-02:00 daily. Extended stay available.	from £22

<b>SINGAPORE</b>			
SINGAPORE CHANGI	1	THE SKYVIEW LOUNGE Extended stay available.	from £25
	2	AMBASSADOR TRANSIT LOUNGE Alcoholic drinks only available 06:00-00:00 daily and are subject to payment. Extended stay available. THE GREEN MARKET	from £20 £25
	3	AMBASSADOR TRANSIT LOUNGE Alcoholic drinks are subject to payment. Extended stay available.	from £20

\* Location landside (before Security Checks & Passport Control).

AIRPORT	TERMINAL	LOUNGE	PRICE
<b>SOUTH AFRICA</b>			
CAPE TOWN INT'L	Int'l	BIDAIR SERVICES PREMIER LOUNGE	£18
	Dom	BIDAIR SERVICES PREMIER LOUNGE	£16
DURBAN KING SHAKA INT'L		BIDAIR SERVICES PREMIER LOUNGE	£18
JOHANNESBURG O.R. TAMBO INT'L	Int'l A	BIDAIR SERVICES PREMIER LOUNGE International flights only.	£18
	Dom B	BIDAIR SERVICES PREMIER LOUNGE (x2) Domestic flights only.	£16

<b>SPAIN</b>			
ALICANTE	Dep	SALA VIP - SALON IFACH Alcoholic drinks are available upon request.	£25
BARCELONA EL PRAT	1	SALA VIP COLOMER Barcelona-Madrid shuttle flights only. SALA VIP MIRO Non-Schengen flights only.	£25
		SALA VIP PAU CASALS Schengen & Domestic flights only.	£25
	2	SALA VIP CANUDAS	£25
BILBAO		SALA VIP SPANAIR	£25
GRAN CANARIA LAS PALMAS	Dep	SALA GALDOS	£25
MADRID BARAJAS	4	LA REVOLTOSA Schengen flights only.	£25
	Satellite	AMNIOS LOUNGE Non-Schengen flights only.	£25
MALAGA	3	SALA VIP T3	£25
PALMA DE MALLORCA		SALA VIP FORMENTOR SALA VIP MIRO	£25
TENERIFE SOUTH REINA SOFIA		SALA MONTANA ROJA	£25
VALENCIA		SALA JOAN OLIVERT	£25

<b>SWEDEN</b>			
GOTHENBURG LANDVETTER	Int'l	MENZIES AVIATION LOUNGE	£18
STOCKHOLM ARLANDA	5	MENZIES BUSINESS LOUNGE	£18

<b>SWITZERLAND</b>			
GENEVA COINTRIN	Main	DNATA SKYVIEW LOUNGE HORIZON LOUNGE	£25
ZURICH		DNATA SKYVIEW LOUNGE Children under 12 years are not admitted. PANORAMA LOUNGE Non-Schengen flights only.	£25

<b>THAILAND</b>			
BANGKOK SUVARNABHUMI INT'L	Int'l A	LOUIS' TAVERN CIP FIRST CLASS LOUNGE International flights only. Extended stay available.	from £28
	Int'l C	LOUIS' TAVERN CIP FIRST CLASS LOUNGE International flights only. Extended stay available.	from £28
	Int'l G	LOUIS' TAVERN CIP FIRST CLASS LOUNGE International flights only. Extended stay available.	from £28
PHUKET INT'L	Int'l	CORAL EXECUTIVE LOUNGE Alcoholic drinks are subject to payment.	£16

<b>TURKEY</b>			
ANTALYA INT'L	1	ICF LOUNGE	£18
	2	ICF LOUNGE	£18
DALAMAN	ATM Int'l	PREMIUM LOUNGE Alcoholic drinks are available upon request daily and are subject to payment.	£16

\* Location landside (before Security Checks & Passport Control).



**AIRPORT TERMINAL LOUNGE PRICE**

**UNITED ARAB EMIRATES**

ABU DHABI INT'L	1	AIRPORT HOTEL LOUNGE	£19
		AL GHAZAL LOUNGE Extended stay available.	from £19
DUBAI INT'L	2	AL GHAZAL LOUNGE Extended stay available.	from £19
	1	DUBAI INT'L BUSINESS CLASS LOUNGE Extended stay available.	from £19
	3	MARHABA LOUNGE	£22

**U.S.A.**

ATLANTA HARTSFIELD JACKSON INT'L	D	CONTINENTAL PRESIDENTS CLUB	£20
		Lead Passenger must be 21 years of age or older.	
AUSTIN BERGSTROM INT'L	West	CONTINENTAL PRESIDENTS CLUB	£20
		Lead Passenger must be 21 years of age or older.	
BOSTON LOGAN INT'L	A	CONTINENTAL PRESIDENTS CLUB	£20
		Lead Passenger must be 21 years of age or older.	
CLEVELAND HOPKINS INT'L	C	CONTINENTAL PRESIDENTS CLUB	£20
		Lead Passenger must be 21 years of age or older.	
DALLAS FORT WORTH INT'L	D	THE CLUB AT DFW	£20
		Lead Passenger must be 21 years of age or older.	
FORT LAUDERDALE INT'L	1	CONTINENTAL PRESIDENTS CLUB	£20
		Lead Passenger must be 21 years of age or older.	
HONOLULU INT'L		CONTINENTAL PRESIDENTS CLUB	£20
		Lead Passenger must be 21 years of age or older.	
HOUSTON G. BUSH INTERCONTINENTAL	A	CONTINENTAL PRESIDENTS CLUB	£20
		Lead Passenger must be 21 years of age or older.	
	B	CONTINENTAL PRESIDENTS CLUB	£20
		Lead Passenger must be 21 years of age or older.	
	C North	CONTINENTAL PRESIDENTS CLUB	£20
	Lead Passenger must be 21 years of age or older.		
	C South	CONTINENTAL PRESIDENTS CLUB	£20
	Lead Passenger must be 21 years of age or older.		
	E	CONTINENTAL PRESIDENTS CLUB	£20
	Lead Passenger must be 21 years of age or older.		
LAS VEGAS MCCARRAN INT'L	1	CONTINENTAL PRESIDENTS CLUB	£20
		Lead Passenger must be 21 years of age or older.	
LOS ANGELES INT'L	6	CONTINENTAL PRESIDENTS CLUB	£20
		Lead Passenger must be 21 years of age or older.	
MIAMI INT'L	F	CLUB AMERICA	£23
	J South	CLUB AMERICA	£23
NEW YORK JFK INT'L	4	THE LOUNGE*	£25
NEW YORK LA GUARDIA	Central	CONTINENTAL PRESIDENTS CLUB*	£20
		Lead Passenger must be 21 years of age or older.	
NEW YORK NEWARK INT'L	A	CONTINENTAL PRESIDENTS CLUB	£20
		Lead Passenger must be 21 years of age or older.	
	C	CONTINENTAL PRESIDENTS CLUB (x2)	£20
		Lead Passenger must be 21 years of age or older.	
SAN ANTONIO INT'L	2	CONTINENTAL PRESIDENTS CLUB	£20
		Lead Passenger must be 21 years of age or older.	
SAN FRANCISCO INT'L	Dom 1	CONTINENTAL PRESIDENTS CLUB*	£20
		Lead Passenger must be 21 years of age or older.	
SEATTLE TACOMA INT'L	B	CONTINENTAL PRESIDENTS CLUB	£20
		Lead Passenger must be 21 years of age or older.	
WASHINGTON DC R. REAGAN NATIONAL	B	CONTINENTAL PRESIDENTS CLUB	£20
		Lead Passenger must be 21 years of age or older.	

**VENEZUELA**

CARACAS (MAIQUETIA) INT'L	Int'l	PREMIER CLUB	£20
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**VIETNAM**

HO CHI MINH T.S.N. INT'L	Int'l	APRICOT LOUNGE	from £20
		Extended stay available.	

**HOW TO BOOK**

Booking Lounge Pass for your clients couldn't be easier. Just log on to [www.loungepass.com](http://www.loungepass.com) and click through to the 'Agent Login' and enter your 'Agent ID' code, 'Lounge Pass password' and optional 'User ID' (your initials). Then simply follow the five steps below. And at any stage of the booking you can refer to your 'Lounge Cart' for a summary of the booking.

**STEP ONE Lounge Selection**

**Step 1** - select your airport, enter departure date (bookings must be made at least 24 hours in advance), flight number, arrival time at the lounge and the number of passengers. You can check the specific details of the lounge including specific dress codes and terminal information and see how much it would cost for each passenger in the party. You will be advised if children are permitted.

**STEP TWO Passenger Information**

**Step 2** - complete the names of the passengers. You are then given the option to book another lounge or proceed to a summary of your booking.

**STEP THREE Booking Summary**

**Step 3** - you are given the booking summary (again with the option to book another lounge). Complete the external booking reference field adding your own booking file reference. Then complete your email address and confirm your booking.

**STEP FOUR Confirmation**

**Step 4** - you are advised online that your transaction has been confirmed and you will receive the 'Booking Confirmation' (as a 'PDF' attachment) by email. You can also download the Confirmation direct via the clearly marked 'PDF' Lounge Pass Confirmation link (Adobe Acrobat Reader required). Please note the passenger will be required to present their Lounge Pass Booking Confirmation at the lounge. If you experience any problems please contact Lounge Pass.

**STEP FIVE Booking History**

**Step 5** - To view your agency booking history go to [www.loungepass.com](http://www.loungepass.com) and click on 'Agent Login'. After logging in, click on 'Agent Admin' and then click 'Booking History'. Enter search criteria to see a list of bookings made by your agency together with a breakdown of VAT and commission.

\*Location landside (before Security Checks & Passport Control).

FROM AS  
LITTLE  
AS £13.50



## HOW TO ANSWER ANY QUESTIONS YOUR CUSTOMERS MAY HAVE

Everything about Lounge Pass has been designed to make your life and your customers' lives as easy as possible. What follows is a short summary of possible questions you may get asked.

### **Why should I book with Lounge Pass?**

Let the luxury of your clients' holiday start before they reach their destination! Lounge Pass can offer a passport to peace and quiet at over 110 airports worldwide, including 22 in the UK, at an affordable price. With over 150 airport VIP lounges around the world, an extra touch of luxury can be added to their next trip to make the travel experience much more enjoyable.

### **Where can I book with Lounge Pass?**

To view a comprehensive list of all locations simply visit [www.loungepass.com](http://www.loungepass.com) and select 'Find your lounge'. Earn commission every time you book for your clients - remember reservations must be made at least 24 hours in advance.

### **What does it cost to book a lounge through Lounge Pass?**

Prices start from as little as £13.50 and vary by destination. When you go to book your lounge and select an airport and lounge of your choice, the costs (including those for children where permitted) will be displayed accordingly.

### **Can I book more than one lounge at a time?**

Yes, Lounge Pass allows you to book as many lounges as required within the same transaction, ideal for multi-stop or return journeys.

### **How many people can be included on one booking?**

The maximum number of passengers (including children) permitted per booking varies by lounge. Should you wish to make a booking for a larger party or group, please email your request to [groupbookings@loungepass.com](mailto:groupbookings@loungepass.com).

### **Are children allowed access to the lounges?**

Some lounges do not permit entry to children. Details of restrictions can be found in this Travel Trade Guide and are highlighted on the Lounge Pass website. Lounge Pass will not allow you to include children as part of a booking where restrictions are in force.

### **What is the maximum time you can visit a lounge for?**

3 hours unless otherwise stated.

### **What is included in the cost of a visit?**

You're free to use any facilities or services available and although generally lounges provide complimentary refreshments this is not always the case. Where payment is required for any optional facilities and services your clients will be asked to pay direct at the lounge.

### **How do I get directions to the lounges?**

Once the booking has been confirmed you will be advised online and a Lounge Pass Booking Confirmation will be sent to the email address submitted at time of booking. This document will include directions to the lounge(s) booked and will be required by the passenger in order to gain entry to the lounge.

### **How do I reprint my Lounge Pass Booking Confirmation?**

Once logged in, click on the 'Agent Admin' button, select 'Booking History'. Enter the search details if known; otherwise the search button will retrieve all bookings. On the left side of the Lounge Pass 'Confirmation Number' select the PDF logo; this will download the Lounge Pass Booking Confirmation.

## EARN MORE COMMISSION IN JUST A CLICK

Earn extra commission from your own website by linking to [www.loungepass.com](http://www.loungepass.com). Select from our wide range of online marketing material to link from your website to Lounge Pass.

## AIRPORT VIP LOUNGE TRAINING

Why not become a Lounge Pass expert by taking part in our online travel training?



Visit [www.loungepass.com/onlinetraining](http://www.loungepass.com/onlinetraining) today.

## HOW TO CONTACT US

### **Sales Enquiries:**

**Jacqui Bates, Head of Lounge Pass**

Mobile: +44 (0)7887 522686

email: [jacqui.bates@loungepass.com](mailto:jacqui.bates@loungepass.com)

**Cleide Santos, Lounge Pass Executive**

Tel: +44 (0)20 8256 0306

email: [cleide.santos@loungepass.com](mailto:cleide.santos@loungepass.com)

### **Travel Trade:**

General enquiries, amendments, invoices, cancellations and website password requests

Tel: +44 (0)20 8253 5145

Fax: +44 (0)870 366 7976

email: [info@loungepass.com](mailto:info@loungepass.com)

Lounge Pass

P O Box 1441

Croydon

Surrey CR9 3XZ

England

**Hours of operation:** 08:00 - 20:00 Mon - Fri

09:00 - 17:00 Sat

### **Group Bookings:**

Please email your request to

[groupbookings@loungepass.com](mailto:groupbookings@loungepass.com)

## CONDITIONS APPLICABLE TO ALL LOUNGES

- Maximum stay 3 hours unless otherwise stated.
- Bookings must be made at least 24 hours in advance.
- Opening hours are subject to change and blackout periods may apply.
- Prices are correct at time of print, are based on pre-book rates and are subject to change.
- Lounges are subject to availability and may be withdrawn.
- Lounges are Airside except where indicated by an\*.
- Each lounge has its own entry conditions which are clearly displayed on each individual lounge page at [www.loungepass.com](http://www.loungepass.com). All persons entering a lounge with a Lounge Pass must abide by the rules and policies of that lounge and must behave and dress in an orderly and correct manner. **PLEASE NOTE LOUNGES HAVE A SMART CASUAL DRESS CODE - NO BASEBALL CAPS, FOOTBALL SHIRTS OR SHORTS ALLOWED (excluding USA).**
- Cancellations must be received via email, fax or post at least 24 hours prior to the departure date, otherwise no refund is possible. All cancellations for group bookings must be made in writing at least 7 days prior to the departure date. Any cancellations received less than 7 days prior to the visit date and time will be subject to 100% cancellation costs.