



TRAVEL TRADE GUIDE

ISSUE 1 2010

priority
TRAVEL GROUP

Lounge Pass, PO Box 1441, Croydon, Surrey CR9 3XZ, England
Tel: +44 (0)20 8253 5146, Fax: +44 (0)870 366 7976,
Hours of operation: 08.00 – 20.00 hrs Mon - Fri, 09.00 – 17.00 hrs Sat

PRIORITY PASS LIMITED trading as LOUNGE PASS. Reg. No. 2728518. Registered in England & Wales.
Reg. Add: 520 Fulham Road, London SW6 5NJ. VAT GB 675 124 042

LX500120

UK and Overseas airport VIP lounges
from only £13.50



OVER 150
LOUNGES
WORLDWIDE

OFFER LOUNGE PASS TO YOUR CLIENTS TODAY - THEY'LL LOVE YOU FOR IT.

You can make any trip more relaxing, more comfortable and more luxurious by including a visit to an airport VIP lounge as part of the holiday. Relax and unwind before you even leave the airport.

- VIP lounges provide a tranquil environment where your customers can relax before a flight, enjoy a quiet drink and some light refreshments, read magazines or newspapers or simply watch some TV.
- Pre-book UK and international VIP lounges for departure AND return trips.
- Largest selection of international VIP lounges available to the travel trade with over 150 airport lounges worldwide in over 110 airports including 22 UK airports.
- Ideal addition to that special trip or indulgent weekend break.
- Prices start from as little as £13.50 per person.
- Instant online confirmation - no vouchers to complete!
- Stand out from the competition with this unique and relevant service.
- Earn commission on every lounge booking.

Lounge Pass is unlike any other company in the travel industry as it lets you pre-book not only lounges in the UK, to get that holiday off to a great start, but also international lounges - so the journey home can be just as special.

So on all legs of their journey your clients can escape the chaos of the airport and enjoy the peace, comfort and facilities of an airport VIP lounge.

OVER 150 LOUNGES TO CHOOSE FROM

Travelling with Lounge Pass could not be simpler! All your clients have to do is choose from 150 airport lounges worldwide from as little as £13.50 per person.

A lounge visit includes such things as complimentary drinks, snacks, magazines and newspapers to read and is a peaceful and tranquil environment away from the hustle and bustle of an airport departure hall.

Please note, facilities/services vary by lounge and may be subject to payment. Children are admitted at all lounges unless otherwise stated.

United Kingdom

AIRPORT	TERMINAL	LOUNGE	
ABERDEEN DYCE		SERVISAIR LOUNGE	£16
BIRMINGHAM INT'L	1	SERVISAIR LOUNGE	£18
		Children under 12 years are not admitted.	
		AVIANCE LOUNGE	£16
		Children under 12 years are not admitted.	
		4DECK LOUNGE	£18
BLACKPOOL INT'L		BLACKPOOL AIRPORT EXECUTIVE LOUNGE	£16
		Children under 12 years are not admitted.	
BRISTOL INT'L		CABOT LOUNGE	£16.50
CARDIFF INT'L		EXECUTIVE LOUNGE	£18
		Children under 12 years are not admitted.	
DURHAM TEES VALLEY		SERVISAIR LOUNGE	£16
		Children under 12 years are not admitted.	
EDINBURGH INT'L		SERVISAIR LOUNGE	£15
		Children under 12 years are not admitted.	
GLASGOW INT'L		SERVISAIR LOUNGE	£17.50
		Children under 14 years are not admitted.	
		SKYLounge	£17.50
		International flights only.	
HUMBERSIDE INT'L		SERVISAIR LOUNGE	£17
		Children under 12 years are not admitted.	
INVERNESS DALCROSS		SERVISAIR HIGHLAND LOUNGE	£13.50
ISLE OF MAN RONALDSWAY		RENDEZVOUS EXECUTIVE LOUNGE	£13.50
		Children under 12 years are not admitted.	
LEEDS BRADFORD INT'L		SERVISAIR LOUNGE	£17
		Children under 12 years are not admitted.	
LIVERPOOL JOHN LENNON		HALEWOOD INT'L EXECUTIVE LOUNGE	£16
LONDON GATWICK	North	THE AVIANCE LOUNGE	£15
		Children under 8 years are not admitted.	
		WENTWORTH LOUNGE	£15
	South	NO.1 GATWICK	from £17.50
		Champagne package available.	
		SERVISAIR LINGFIELD LOUNGE	£17
LONDON HEATHROW		1 SERVISAIR LOUNGE	£18
		3 SERVISAIR LOUNGE	£18
		4 4DECK LOUNGE	from £18.50
		Champagne package available.	
LONDON LUTON		AVIANCE LOUNGE	£18
		Children under 8 years are not admitted.	
LONDON STANSTED	Satellite 1	SERVISAIR LOUNGE	£17
		International (Satellite 1) flights only.	
		NO.1 STANSTED	from £17.50
		International (Satellite 1) flights only.	
		Champagne package available.	
	Satellite 3	NO.1 STANSTED	from £17.50
		Alcoholic drinks max. 4 per person.	
		Champagne package available.	
MANCHESTER INT'L	1	THE BOLLIN LOUNGE	£18.50
		THE STYAL LOUNGE	£18.50
		THE ESCAPE LOUNGE	£18.50
		Children under 6 years are not admitted.	
NEWCASTLE INT'L		CHEVIOT LOUNGE	£16.50
		Children under 12 years are not admitted.	
NORWICH INT'L		MULTIYORK EXECUTIVE LOUNGE	£16
		Children under 12 years are not admitted.	
NOTTINGHAM EAST MIDLANDS		SERVISAIR LOUNGE	£16.50
PLYMOUTH CITY		AIR SOUTHWEST BUSINESS PLUS LOUNGE*	£13.50
		Children under 12 years are not admitted.	

*Location landside (before Security Checks & Passport Control).

International

AIRPORT	TERMINAL	LOUNGE	
AUSTRIA			
VIENNA SCHWECHAT	Plaza Area	JET LOUNGE	£22
BARBADOS			
BARBADOS GRANTLEY ADAMS INT'L	1	AIRLINES EXECUTIVE LOUNGE	£15
		CLUB CARIBBEAN EXEC. LOUNGE*	£15
BELGIUM			
BRUSSELS NATIONAL	B	DIAMOND LOUNGE Non-Schengen flights only.	£25
CANADA			
TORONTO L.B. PEARSON INT'L	3C	KLM CROWN LOUNGE	£18
VANCOUVER INT'L	Dom	PLAZA PREMIUM LOUNGE Alcoholic drinks are subject to payment.	£15
	Int'l	PLAZA PREMIUM LOUNGE Alcoholic drinks are subject to payment.	£18
CHINA			
BEIJING CAPITAL INT'L	2	AIR CHINA BUSINESS CLASS LOUNGE Children under 2 years are not admitted.	£22
		BGS PREMIER LOUNGE Business Lounge access only. Extended stay available.	from £19
	3E	BGS PREMIER LOUNGE Business Lounge access only. Extended stay available.	from £19
COSTA RICA			
SAN JOSE INT'L		VIP LOUNGE COSTA RICA Alcoholic drinks are subject to payment.	£20
CYPRUS			
LARNACA INT'L		EXECUTIVE LOUNGE	£27
PAPHOS INT'L		PREMIUM LOUNGE	£25
CZECH REPUBLIC			
PRAGUE RUZYNE	North 1	MENZIES AVIATION LOUNGE Non-Schengen flights only.	£20
	North 2	MENZIES AVIATION LOUNGE Schengen flights only.	£20
DENMARK			
COPENHAGEN	2	NOVIA LOUNGE	£19
FRANCE			
BORDEAUX MERIGNAC	A	SALON DES VIGNOBLES	£25
LYON ST EXUPÉRY	1	SALON MONT-BLANC* Ticketed passengers only.	£25
NICE CÔTE D AZUR	1	SALON RIVIERA Non-Schengen flights only (T1).	£25
		SALON SCHENGEN Schengen flights only (T1).	£25
	2	SALON DU CAP D'ANTIBES Non-Schengen flights only (T2).	£25
		SALON DU CAP FERRAT Schengen flights only (T2).	£25
PARIS ORLY	South	ICARE LOUNGE International & non-Schengen passengers only (excluding Geneva).	£33
TOULOUSE BLAGNAC		LA CROIX DU SUD	£25
GERMANY			
BERLIN SCHÖNEFELD	A	HUGO JUNKERS LOUNGE	£20
FRANKFURT INT'L	2	SKY-CLUB-LOUNGE	£22
MUNICH FRANZ-JOSEF STRAUSS	1	ATLANTIC LOUNGE	£22
		EUROPA LOUNGE	£22

*Location landside (before Security Checks & Passport Control).

AIRPORT	TERMINAL	LOUNGE	
GREECE			
ATHENS INT'L		ARISTOTLE ONASSIS LOUNGE Non-Schengen (International) flights only.	£25
		GOLDAIR HANDLING CIP LOUNGE Schengen (International & Domestic) flights only.	£18
		MELINA MERKOURI LOUNGE Schengen (International & Domestic) flights only.	£25
HERAKLION N.K. INT'L		SWISSPORT EXECUTIVE LOUNGE Non-Schengen (International) flights only.	£23
		GOLDAIR HANDLING LOUNGE*	£18
THESSALONIKI		MANOLIS ANDRONIKOS LOUNGE	£18
GUAM			
GUAM INT'L		CONTINENTAL PRESIDENTS CLUB Lead Passenger must be 21 years of age or older.	£20
HONG KONG SAR			
HONG KONG CHEK LAP KOK INT'L	1 (East Hall)	THE TRAVELERS' LOUNGE Drinks from the 'Wine Bar' are subject to payment. Extended stay available.	from £19
	1 (West Hall)	THE TRAVELERS' LOUNGE Drinks from the 'Wine Bar' are subject to payment. Extended stay available.	from £19
HUNGARY			
BUDAPEST FERIHEGY	2A	PLATINUM LOUNGE Schengen flights only.	£25
	2B	PLATINUM LOUNGE Non-Schengen flights only.	£25
INDIA			
MUMBAI INT'L	Int'l 2C	CELEBRATIONS LOUNGE Alcoholic drinks max. 1 per person, subsequent drinks are subject to payment.	£17
INDONESIA			
BALI NGURAH RAI INT'L	Int'l	DEWA LOUNGE	£15
IRELAND			
DUBLIN INT'L	Boarding Area C	ANNA LIVIA DEPARTURE LOUNGE Alcoholic drinks max. 2 per person.	£23
ITALY			
BOLOGNA G. MARCONI	A	MARCONI BUSINESS LOUNGE* Alcoholic drinks - beer only.	£22
FLORENCE A. VESPUCCI		MASACCIO LOUNGE*	£22
GENOA CRISTOFORO COLOMBO		SALA GENOVA*	£22
MILAN LINATE		CLUB S.E.A. - SALA LEONARDO	£22
		CLUB S.E.A. - SALA PIRANESI*	£22
MILAN MALPENSA	West 1	CLUB S.E.A. - SALA PERGOLESI Non-Schengen flights only.	£22
		CLUB S.E.A. - SALA RESPIGHI*	£22
ROME FIUMICINO	3D	I MOSAICI	£27
	3G	LE ANFORE (BUSINESS CLASS)	£27
VENICE MARCO POLO		MARCO POLO CLUB	£22
MALAYSIA			
KUALA LUMPUR - KLIA	Low Cost Carrier	PLAZA PREMIUM LOUNGE* Extended stay available.	from £22
	Satellite Building	PLAZA PREMIUM LOUNGE International flights only. Alcoholic drinks - beer only. Extended stay available.	from £22
MALDIVES			
MALE INT'L	Int'l Dep	FINIFENMAA LOUNGE	£16

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AIRPORT	TERMINAL	LOUNGE	
MALTA			
MALTA INT'L		LA VALETTE CLUB	£20
MAURITIUS			
MAURITIUS S.S.R. INT'L		AMEDEE MAINGARD LOUNGE	£20
MEXICO			
CANCUN INT'L	2	MERA BUSINESS LOUNGE	£18
		Scheduled departure flights only.	
		MEXICANAELITE LOUNGE	£18
		Scheduled departure flights only.	
3	BUSINESS LOUNGE	£18	
	International flights only.		
GUADALAJARA M.H. INT'L	Int'l	MEXICANAELITE LOUNGE	£18
MEXICALI G.R.S. TABOADA	Int'l	MEXICANAELITE LOUNGE	£18
MEXICO CITY B.J. INT'L	Int'l 1	MEXICANAELITE LOUNGE	£18
		Nat 1	MEXICANAELITE LOUNGE*
MONTERREY M.E. INT'L	Int'l	MEXICANAELITE LOUNGE	£18
NETHERLANDS			
AMSTERDAM SCHIPHOL	South	MENZIES AVIATION LOUNGE	£18
	Schengen flights only.		
	West	MENZIES AVIATION LOUNGE	£18
		Non-Schengen flights only.	
PANAMA			
PANAMA TOCUMEN INT'L		CONTINENTAL PRESIDENTS CLUB	£20
		Lead Passenger must be 21 years of age or older.	
PORTUGAL			
FARO INT'L		BLUE LOUNGE	£22
FUNCHAL INT'L		TAP PORTUGAL LOUNGE	£22
LISBON INT'L	1	BLUE LOUNGE	£22
	2	BLUE LOUNGE	£22
PORTO F.S. CARNEIRO INT'L		AIRPORT LOUNGE	£22
QATAR			
DOHA INT'L		THE ORYX LOUNGE	from £19
		Alcoholic drinks only available 11:00-02:00 daily. Maximum 3 passengers per booking. Extended stay available.	
SINGAPORE			
SINGAPORE CHANGI	1	THE SKYVIEW LOUNGE	from £22
	Extended stay available.		
	2	PLAZA PREMIUM LOUNGE	from £18
		Alcoholic drinks - beer and wine only - and subject to payment. Extended stay available.	
3	AMBASSADOR TRANSIT LOUNGE	from £18	
		Alcoholic drinks are subject to payment. Extended stay available.	
SOUTH AFRICA			
CAPE TOWN INT'L	Dom	BIDAIR SERVICES PREMIER LOUNGE	£16
	Int'l	BIDAIR SERVICES PREMIER LOUNGE	£16
JOHANNESBURG O.R. TAMBO INT'L	A	BIDAIR SERVICES PREMIER LOUNGE	£16
	International flights only.		
B	BIDAIR SERVICES PREMIER LOUNGE (x2)	£16	
		Domestic flights only.	

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AIRPORT	TERMINAL	LOUNGE	
SPAIN			
ALICANTE		SALA VIP - SALON IFACH	£22
BARCELONA EL PRAT	1	SALA VIP COLOMER	£22
		Barcelona-Madrid shuttle flights only.	
		SALA VIP MIRO	£22
		Non-Schengen flights only.	
		SALA VIP PAU CASALS	£22
		Schengen & Domestic flights only.	
	2	SALA VIP CANUDAS	£22
BILBAO		SALA VIP SPANAIR	£22
GRAN CANARIA LAS PALMAS		SALA GALDOS	£22
MADRID BARAJAS	Satellite	AMNIOS LOUNGE	£22
		Non-Schengen flights only. Alcoholic drinks - beer and wine only.	
	4	LA REVOLTOSA	£22
		Schengen flights only. Alcoholic drinks - beer and wine only.	
MALAGA		SALA VIP - EUROPA	£22
PALMA DE MALLORCA		SALA VIP FORMENTOR	£22
		SALA VIP MIRO	£22
TENERIFE SOUTH REINA SOFIA		SALA MONTANA ROJA	£22
VALENCIA		SALA JOAN OLIVERT	£22
SWEDEN			
GOTHENBURG LANDVETTER	Int'l	MENZIES AVIATION LOUNGE	£15
STOCKHOLM ARLANDA	5	MENZIES AVIATION LOUNGE	£15
SWITZERLAND			
GENEVA COINTRIN		DNATA SKYVIEW LOUNGE	£25
		HORIZON LOUNGE	£25
ZURICH		DNATA SKYVIEW LOUNGE	£25
	Children under 12 years are not admitted.		
		PANORAMA LOUNGE	£25
THAILAND			
BANGKOK SUVARNABHUMI INT'L	Int'l A	LOUIS' TAVERN CIP FIRST CLASS LOUNGE	from £28
		International flights only. Extended stay available.	
		Int'l C	LOUIS' TAVERN CIP FIRST CLASS LOUNGE
International flights only. Extended stay available.			
	Int'l G	LOUIS' TAVERN CIP FIRST CLASS LOUNGE	from £28
		International flights only. Extended stay available.	
TURKEY			
ANKARA ESENBAGA	Dom	WINGS PRIMECLASS LOUNGE	£22
	Int'l	MILLENNIUM LOUNGE	£22
ANTALYA INT'L	1	ODEON ELITE LOUNGE	£18
		Alcoholic drinks are subject to payment.	
		2	ODEON ELITE LOUNGE
		Alcoholic drinks are subject to payment.	
DALAMAN	ATM Int'l	PREMIUM LOUNGE	£16
		Alcoholic drinks are available upon request and subject to payment.	
ISTANBUL A.H. INT'L	Dom	WINGS PRIMECLASS LOUNGE	£25
	Int'l	PRIMECLASS CIP LOUNGE	£25
IZMIR ADNAN MENDERES	Int'l	MILLENNIUM LOUNGE	£22
UNITED ARAB EMIRATES			
ABU DHABI INT'L	1	AIRPORT HOTEL LOUNGE	£19
		AL GHAZAL LOUNGE	from £19
		Extended stay available.	
	2	AL GHAZAL LOUNGE	from £19
		Extended stay available.	
DUBAI INT'L	1	DUBAI INT'L BUSINESS CLASS LOUNGE	from £19
		Extended stay available.	
		MARHABA LOUNGE	£22
	3	MARHABA LOUNGE	£22

*Location landside (before Security Checks & Passport Control).



AIRPORT	TERMINAL	LOUNGE	
U.S.A.			
ATLANTA HARTSFIELD JACKSON INT'L	D	CONTINENTAL PRESIDENTS CLUB	£20 Lead Passenger must be 21 years of age or older.
AUSTIN BERGSTROM INT'L	West	CONTINENTAL PRESIDENTS CLUB	£20 Lead Passenger must be 21 years of age or older.
BOSTON LOGAN INT'L	A	CONTINENTAL PRESIDENTS CLUB	£20 Lead Passenger must be 21 years of age or older.
CLEVELAND HOPKINS INT'L	C	CONTINENTAL PRESIDENTS CLUB	£20 Lead Passenger must be 21 years of age or older.
DALLAS FORT WORTH INT'L	D	THE CLUB AT DFW	£18 Lead Passenger must be 21 years of age or older.
DENVER INT'L	A	CONTINENTAL PRESIDENTS CLUB	£20 Lead Passenger must be 21 years of age or older.
FORT LAUDERDALE INT'L	1	CONTINENTAL PRESIDENTS CLUB	£20 Lead Passenger must be 21 years of age or older.
HONOLULU INT'L		CONTINENTAL PRESIDENTS CLUB	£20 Lead Passenger must be 21 years of age or older.
HOUSTON G. BUSH INTERCONTINENTAL	A	CONTINENTAL PRESIDENTS CLUB	£20 Lead Passenger must be 21 years of age or older.
	B	CONTINENTAL PRESIDENTS CLUB	£20 Lead Passenger must be 21 years of age or older.
	C North	CONTINENTAL PRESIDENTS CLUB	£20 Lead Passenger must be 21 years of age or older.
	C South	CONTINENTAL PRESIDENTS CLUB	£20 Lead Passenger must be 21 years of age or older.
	E	CONTINENTAL PRESIDENTS CLUB	£20 Lead Passenger must be 21 years of age or older.
LAS VEGAS MCCARRAN INT'L	1	CONTINENTAL PRESIDENTS CLUB	£20 Lead Passenger must be 21 years of age or older.
LOS ANGELES INT'L	6	CONTINENTAL PRESIDENTS CLUB	£20 Lead Passenger must be 21 years of age or older.
MIAMI INT'L	F	CLUB AMERICA	£23
	J South	CLUB AMERICA*	£23
NEW YORK JFK INT'L	4	THE LOUNGE*	£25
NEW YORK LA GUARDIA	Central	CONTINENTAL PRESIDENTS CLUB*	£20 Lead Passenger must be 21 years of age or older.
NEW YORK NEWARK INT'L	A	CONTINENTAL PRESIDENTS CLUB	£20 Lead Passenger must be 21 years of age or older.
	C	CONTINENTAL PRESIDENTS CLUB	£20 Lead Passenger must be 21 years of age or older.
SAN ANTONIO INT'L	1	MEXICANAELITE LOUNGE	£18
	2	CONTINENTAL PRESIDENTS CLUB	£20 Lead Passenger must be 21 years of age or older.
SAN FRANCISCO INT'L	Dom 1	CONTINENTAL PRESIDENTS CLUB*	£20 Lead Passenger must be 21 years of age or older.
SEATTLE TACOMA INT'L	B	CONTINENTAL PRESIDENTS CLUB	£20 Lead Passenger must be 21 years of age or older.
WASHINGTON DC R. REAGAN NATIONAL	B	CONTINENTAL PRESIDENTS CLUB	£20 Lead Passenger must be 21 years of age or older.
VIETNAM			
HO CHI MINH T.S.N. INT'L	Int'l	ORCHID LOUNGE	£20

HOW TO BOOK

Booking Lounge Pass for your clients couldn't be easier. Just log on to www.loungepass.com and click through to the 'Agent Login' and enter your 'Agent ID' code, 'Lounge Pass password' and optional 'User ID' (your initials). Then simply follow the five steps below. And at any stage of the booking you can refer to your 'Lounge Cart' for a summary of the booking.

STEP ONE
Lounge Selection

Step 1 - select your airport, enter departure date (bookings must be made at least 24 hours in advance), flight number, arrival time at the lounge and the number of passengers. You can check the specific details of the lounge including specific dress codes and terminal information and see how much it would cost for each passenger in the party. You will be advised if children are permitted.

STEP TWO
Passenger Information

Step 2 - complete the names of the passengers. You are then given the option to book another lounge or proceed to a summary of your booking.

STEP THREE
Booking Summary

Step 3 - you are given the booking summary (again with the option to book another lounge). Complete the external booking reference field adding your own booking file reference. Then complete your email address and confirm your booking.

STEP FOUR
Confirmation

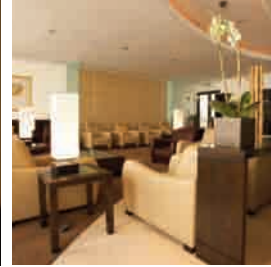
Step 4 - you are advised online that your transaction has been confirmed and you will receive the 'Booking Confirmation' (as a 'PDF' attachment) by email. You can also download the Confirmation direct via the clearly marked 'PDF' Lounge Pass Confirmation link (Adobe Acrobat Reader required). Please note the passenger will be required to present their Lounge Pass Booking Confirmation at the lounge. If you experience any problems please contact Lounge Pass.

STEP FIVE
Booking History

Step 5 - To view your agency booking history go to www.loungepass.com and click on 'Agent Login'. After logging in, click on 'Agent Admin' and then click 'Booking History'. Enter search criteria to see a list of bookings made by your agency together with a breakdown of VAT and commission.

*Location landside (before Security Checks & Passport Control).

FROM AS
LITTLE
AS £13.50



HOW TO ANSWER ANY QUESTIONS YOUR CUSTOMERS MAY HAVE

Everything about Lounge Pass has been designed to make your life and your customers' lives as easy as possible. What follows is a short summary of possible questions you may get asked.

Why should I book with Lounge Pass?

Let the luxury of your clients' holiday start before they reach their destination! Lounge Pass can offer a passport to peace and quiet at over 110 airports worldwide, including 22 in the UK, at an affordable price. With over 150 airport lounges around the world, an extra touch of luxury can be added to their next trip to make the travel experience much more enjoyable.

Where can I book with Lounge Pass?

To view a comprehensive list of all locations simply visit www.loungepass.com and select "Find your lounge". Earn commission every time you book for your clients - remember reservations must be made at least 24 hours in advance.

What does it cost to book a lounge through Lounge Pass?

Prices start from as little as £13.50 and vary by destination. When you go to book your lounge and select an airport and lounge of your choice, the costs (including those for children where permitted) will be displayed accordingly.

Can I book more than one lounge at a time?

Yes, Lounge Pass allows you to book as many lounges as required within the same transaction, ideal for multi-stop or return journeys.

How many people can be included on one booking?

The maximum number of passengers (including children) permitted per booking varies by lounge. Should you wish to make a booking for a larger party or group, please email your request to groupbookings@loungepass.com.

Are children allowed access to the lounges?

Some lounges do not permit entry to children. Details of restrictions can be found in this Travel Trade Guide and are highlighted on the Lounge Pass website. Lounge Pass will not allow you to include children as part of a booking where restrictions are in force.

What is the maximum time you can visit a lounge for?

3 hours unless otherwise stated.

What is included in the cost of a visit?

You're free to use any facilities or services available and although generally lounges provide complimentary refreshments this is not always the case. Where payment is required for any optional facilities and services your clients will be asked to pay direct at the lounge.

How do I get directions to the lounges?

Once the booking has been confirmed you will be advised online and a Lounge Pass Booking Confirmation will be sent to the email address submitted at time of booking. This document will include directions to the lounge(s) booked and will be required by the passenger in order to gain entry to the lounge.

How do I reprint my Lounge Pass Booking Confirmation?

Once logged in, click on the 'Agent Admin' button, select 'Booking History'. Enter the search details if known; otherwise the search button will retrieve all bookings. On the left side of the Lounge Pass 'Confirmation Number' select the PDF logo; this will download the Lounge Pass Booking Confirmation.

EARN MORE COMMISSION IN JUST A CLICK

Earn extra commission from your own website by linking to www.loungepass.com. Select from our wide range of online marketing material to link from your website to Lounge Pass.

HOW TO CONTACT US

Sales Enquiries:

Jacqui Bates, Head of Lounge Pass

Mobile: +44 (0)7887 522686

email: jacqui.bates@loungepass.com

Cleide Santos, Lounge Pass Executive

Tel: +44 (0)20 8256 0306

email: cleide.santos@loungepass.com

Travel Trade:

General enquiries, amendments, invoice, cancellations and website password requests

Tel: +44 (0)20 8253 5145

Fax: +44 (0)870 366 7976

email: info@loungepass.com

Lounge Pass

P O Box 1441

Croydon

Surrey CR9 3XZ

England

Hours of operation: 08:00 - 20:00 Mon - Fri

09:00 - 17:00 Sat

Group Bookings:

For group bookings, please email your request to groupbookings@loungepass.com

CONDITIONS APPLICABLE TO ALL LOUNGES

- Maximum stay 3 hours unless otherwise stated
- Bookings must be made at least 24 hours in advance
- Opening hours are subject to change and blackout periods may apply
- Prices are correct at time of print, are based on pre-book rates and are subject to change
- Lounges are subject to availability and may be withdrawn
- Lounges are Airside except where indicated by an*
- Each lounge has its own entry conditions which are clearly displayed on each individual lounge page at www.loungepass.com. All persons entering a lounge with a Lounge Pass must abide by the rules and policies of that lounge and must behave and dress in an orderly and correct manner. **PLEASE NOTE LOUNGES HAVE A SMART CASUAL DRESS CODE - NO BASEBALL CAPS, FOOTBALL SHIRTS OR SHORTS ALLOWED (excluding USA).**
- Cancellations must be received via email, fax or post at least 24 hours prior to the departure date, otherwise no refund is possible.